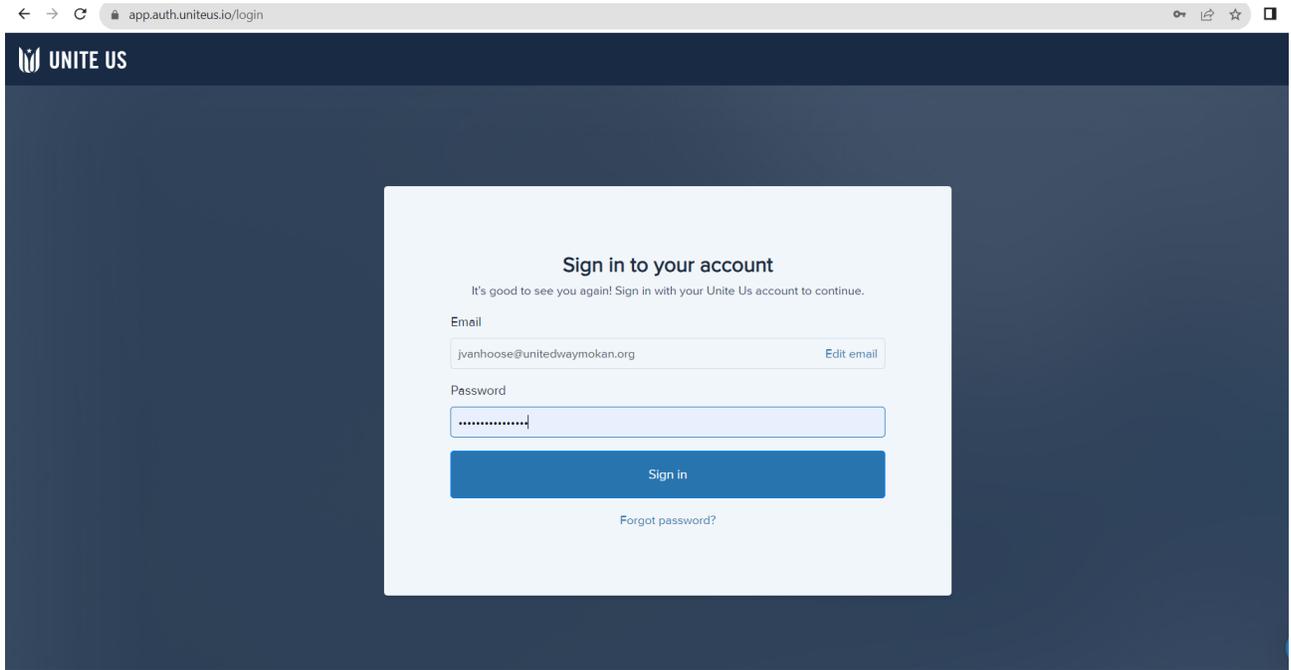
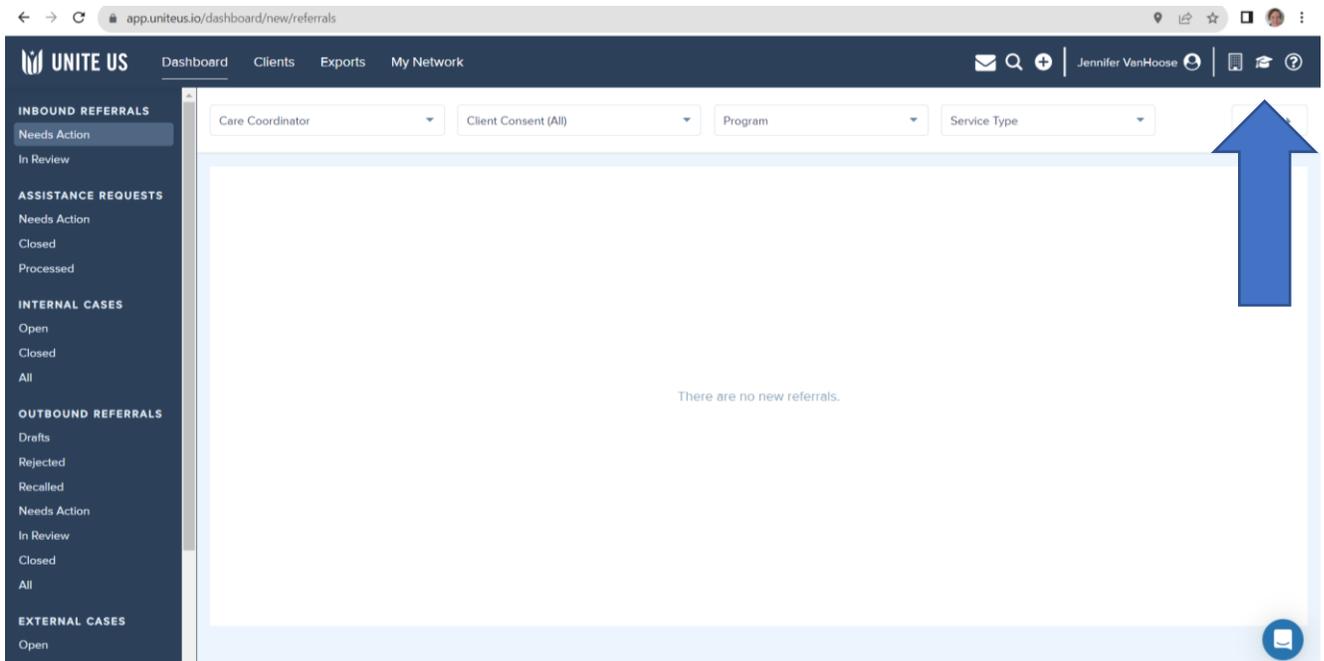


How to access Unite Us Learn

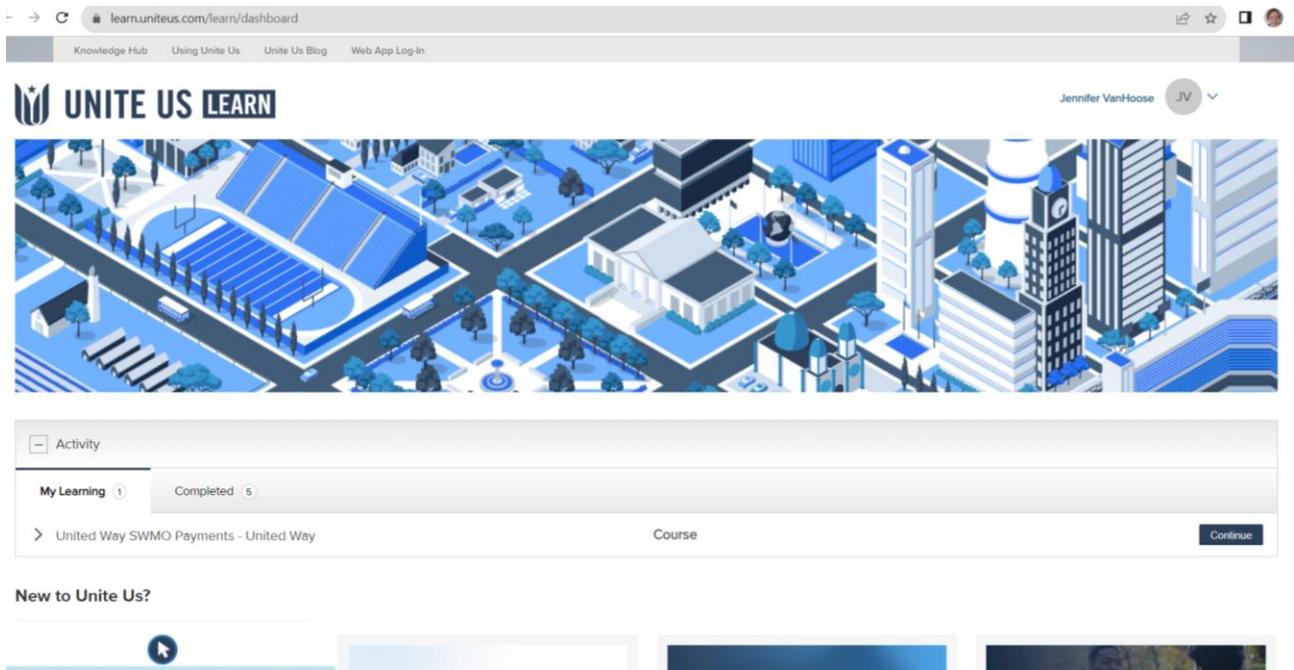
Log into your Unite Us account



On the UU Dashboard Page-Click on the Graduation Cap

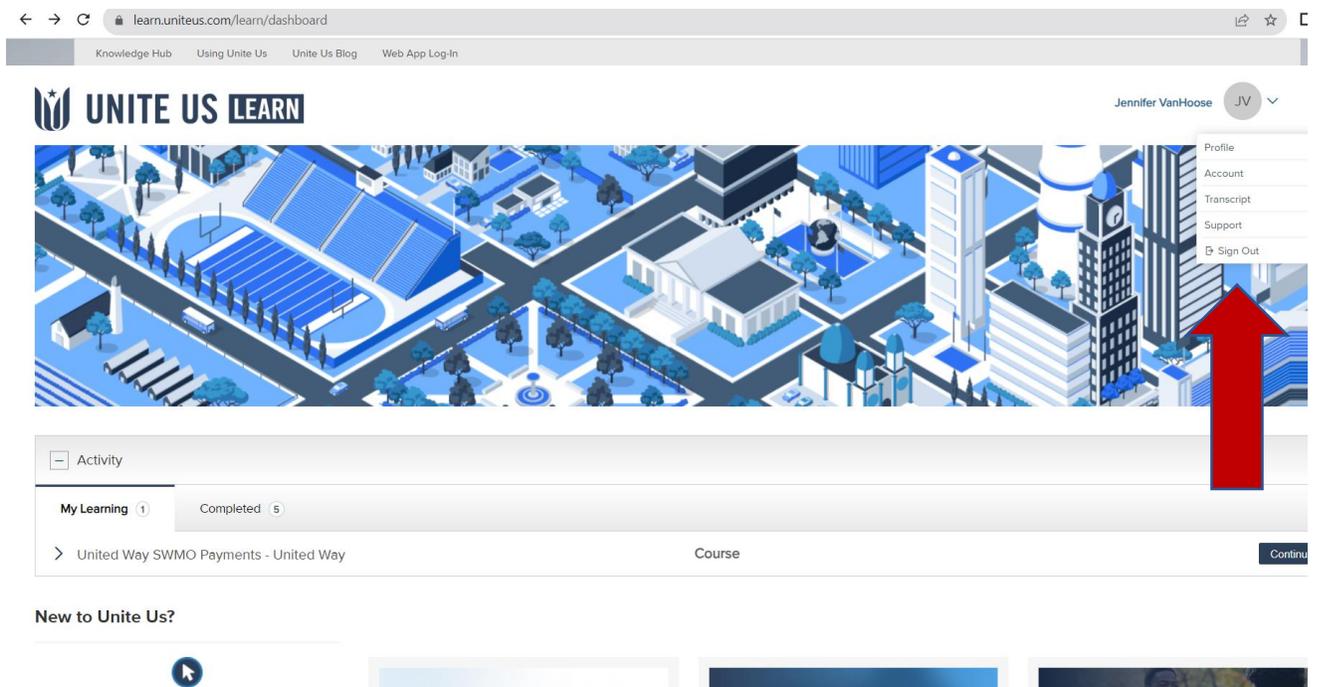


The first time you click on the cap, it will ask you to log in with some basic info like your name and email address. Then the Unite Us Learn Page will open and look like the image below. With subsequent logins you will be taken directly to the Unite Us Learn home page.



You will find multiple tools on the UU Learn page including webinars, tutorials, and self-paced trainings.

If you have questions about the UU Learn page or need assistance, you can click on the arrow by your name and choose Support.



Clicking on Support will take you to the page below. There is a search bar for FAQs. If you don't find the answer you're looking for, the email address for the Support team is listed on the page too.

learn.uniteus.com/support

Knowledge Hub Using Unite Us Unite Us Blog Web App Log-In

UNITE US LEARN MY DASHBOARD

Online School Support

Search FAQs

Search

For Unite Us specific support, please email support@uniteus.com

For questions about Unite Us Learn and any of your courses, please contact education@uniteus.com

Accessing Your Course(s)

- Do I have to be online at a specific time?
- I purchased a subscription. How do I access my course or courses?
- Can I take more than one course at a time?
- How do I access my course or courses?
- I already purchased a course. How do I sign-in?

Supported Browsers, Devices & Technology

- Can I take the course on my iPhone or smartphone?
- What browsers are supported?
- Is internet access required?
- Can I take the courses on my iPad or tablet?

Getting Started

- How do I sign-in/login?
- How do I navigate inside the course?

Manage My Account

- I forgot my password. How do I retrieve it?
- I would like to update my email address.
- I would like to update my credit card on file.
- I would like to change my password.

Course Questions

- How do I contact the instructor?
- How do I access or download course materials?
- Where can I find the class discussion board?
- Can I take notes in my course?

Payments and Cancellations

- How do I cancel a course?
- What forms of payment do you accept?
- International Orders
- Expired Credit Cards

Audio and Video

- Troubleshooting audio issues